

**INDIVIDUAL RIGHTS  
OF PERSONS RECEIVING SERVICE COORDINATION  
from the  
JEFFERSON COUNTY DEVELOPMENTAL DISABILITIES RESOURCE BOARD**

Individuals with developmental disabilities have a right to supports with the least restrictive environment consistent with the normal and reasonable risks associated with human development and learning. All individuals receiving service coordination have the same rights and responsibilities as held by their peers in the community.

A person receiving services from the Resource Board shall be entitled to the following rights without limitations:

- To be treated with respect and dignity as a human being.
- To have the same legal rights and responsibilities as any other person unless otherwise limited by law.
- To have the right to a due process review when any limitation to rights is proposed or is alleged to have taken place.
- To receive services upon completion of eligibility determination from the St. Louis Regional Center.
- To be free from physical, verbal, mental, and sexual abuse / neglect.
- To receive appropriate humane and high quality services and supports as determined by the person's support team, which may include, but not limited to the person, parents, guardian, or authorized representative.
- To receive these services and supports in the most integrated setting appropriate for the person's particular needs.
- To have access to rules, policies and procedures pertaining to services and supports.
- To have access to personal records, through the protocol established by the Department of Mental Health.
- To have personal records maintained confidentially.
- To have services, supports and personal records explained so that they are easily understood.

A person receiving services and / or the person's parents, guardian or authorized representative shall be informed of the person's rights in language that is easily understood.

- At the time of choosing service coordination through the DDRB and whenever changes are made to the description of individual rights, the DDRB shall provide a written description of the person's rights and how to exercise them.
- A representative of the DDRB shall read and explain the description of rights to people who require assistance because they are unable to read or understand the written description.

If a person receiving services has a complaint of abuse, neglect, or violation or limitation of rights, the person or authorized representative may contact the main office of the Jefferson County Developmental Disabilities Resource Board at 636-931-4219 or the Department of Mental Health Client Rights Monitor at 800-364-9687.

- The Commission shall have policies and procedures that enhance and protect the human, civil, and statutory rights of all persons receiving services.
- The Commission shall have policies and procedures for providing positive supports to persons receiving services.